



We have securely processed  
over \$215 million for over 65,000 parishioners  
for the past 10 years.

## Most Frequently Asked Questions by Parishioners

### **Is there any cost to enroll in ParishPay?**

There is NO cost to you to participate in the program.

### **Is the program safe?**

Our site uses SSL (Secure Sockets Layer) 128-bit encryption technology to ensure that all personal and sensitive data - credit card number, email address, name, address, etc. - is transmitted safely and securely every time.

### **When can I make my regular gift?**

You have the choice of making your regular contribution on the 5<sup>th</sup> or the 20<sup>th</sup> of the month or split it between both dates – whichever is convenient for you!

### **What happens if I feel uncomfortable not having something to physically drop into the collection basket?**

Special gift slips are available for you after you're enrolled which you can drop into the collection basket during Mass.

### **Can I contribute to second collections including both parish and diocesan collections?**

Yes, you have the opportunity to contribute to second and special collections via ParishPay, including for Christmas, Easter, Peter's Pence, Retired Clergy, etc.

### **How can I change my information, such as the amount of my gift, my credit card number or mailing address?**

You can provide these changes to the church office or directly by going online to [parishpay.com](http://parishpay.com) or by calling 1-866-PARISH-1 (727-4741).

### **Which payment methods are accepted?**

You can have gifts automatically debited from your checking or savings account or charged from your American Express, Visa, MasterCard, or Discover.

### **Can I receive receipts for tax purposes?**

Yes, you can print out an annual receipt directly from the website every January, which you can use for IRS documentation.

#### **ParishPay Main Office**

11 Penn Plaza, 5<sup>th</sup> Floor New York, NY 10001 866-PARISH1 (727-4741) [www.parishpay.com](http://www.parishpay.com)